



## BOARDING POLICIES:

1. We require reservations be made prior to any drop off of an animal boarding with us. Please call at any time during office hours to check our schedule, there is always a possibility of a cancellation. Sorry, we do not keep a waiting list when we are fully booked.
2. Our doors are open at 9:00am for drop off of your pets.
3. Please bring your pets' food for the stay. Make sure all foods and treats are labeled at drop off.
4. Bring all medications with you to drop off with your pet. Instructions will be recorded at drop off.
5. Please bring any toys, blankets and personal items for your pet to make his/her stay more comfortable. Do make sure we record all your belongings at the time of drop off.
6. If your animal is not picked up by closing time, you will be charged another day of boarding for your animal. You are able to pick up your animal any time during business hours only.

We strive to provide the best care and compassion for your pets. If at any time we have the need for special or emergency treatments while your pet is boarding with us, we will first attempt to contact you or your designated contact to inform of the situation. We appreciate your cooperation and understanding of our policies to provide a fair and timely service to all.